

Lessons learned from one of New Zealand's most challenging civil engineering projects: rebuilding the earthquake damaged pipes, roads, bridges and retaining walls in the city of Christchurch 2011 - 2016.

SCIRT and New Zealand Red Cross collaboration workshop summary

Story: SCIRT and Red Cross Collaboration

Theme: People and Culture

A document created to summarise the initial SCIRT and New Zealand Red Cross collaboration workshop.

This document has been provided as an example of a tool that might be useful for other organisations undertaking complex disaster recovery or infrastructure rebuild programmes.

For more information about this document, visit www.scirtlearninglegacy.org.nz



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**SCIRT/NZRC COLLABORATION
WORKSHOP SUMMARY
12 FEB 2015**

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	NZRC	SCIRT
1. What does your organisation do?	Humanitarian organisation Outreach, community development (x3) Disaster response (mobile welfare trucks, nationwide network) Community – meeting people’s basic needs Psychosocial stuff (emotional & social connectivity) Largest volunteer movement in world, community-led recovery, grants, youth work, bereavement	Rebuild infrastructure (horizontal) x3 Improve resiliency Build and design Doers – getting things done
2. What is your organisation’s purpose?	Supporting elderly community (Meals on Wheels, Outreach, Community Transport, Red Cross Shops, Volunteers) Help the most affected by the earthquakes Reaching out to vulnerable people, meeting their needs Mobilise volunteers	Rebuild the city Create resilient infrastructure Rebuild for people (2x quotes on wall)
3. What are your organisation’s strengths?	Volunteers, People, Passion People, Reputation, Worldwide, Work with young people, networks with other community organisations International evidence-based Community engagement: mobilising volunteers Volunteer engagement, giving help where needed in community	Problem solving continuously Collaboration with other businesses/contractors Diverse – staff from all over the world with wide range of skills/knowledge Focused, high standards (safety, environment, quality) High performing comms teams Communication (interpersonal) HR Alliance model (expertise) Action, getting things done, streamlined to act quickly, adapt to change, people with can-do attitude & collaboration
4. What are three key words you associate with your organisation?	Humanitarianism, Integrity, Neutrality Volunteers, humanity, impartiality Connect, Care, Prepare (x2)	Rebuild, Versatility, Revolutionary (for NZ construction industry & world) Resilient, Team, Value People, Value, Rebuild Collaboration, infrastructure, adaptable