

Lessons learned from one of New Zealand's most challenging civil engineering projects: rebuilding the earthquake damaged pipes, roads, bridges and retaining walls in the city of Christchurch 2011 - 2016.

Site visit information day examples

Story: Site Visit Information Days

Theme: Communication and Community

A document that provides a range of ideas and examples successfully used by SCIRT to manage a site visit information day.

This document has been provided as an example of a tool that might be useful for other organisations undertaking complex disaster recovery or infrastructure rebuild programmes.

For more information about this document, visit www.scirtlearninglegacy.org.nz



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Site visit information days

The following shows examples of the material used for site visit information days as part of helping people to have an enjoyable time when they visit to get an inside view on what's happening in their community.



Rebuilding Infrastructure

SCIRT is rebuilding the city's earthquake damaged roads, water, wastewater and stormwater pipes.

Programme funded by:




Pump station 128: Come and see what we are working on




PS128 open doors for residents:

Date: Saturday 20 April 2013

Time: 2:00pm – 3:00pm

Location: PS128 Site, on the corner of Frosts Road and Beach Road, New Brighton

If you have any questions about this project contact the Fulton Hogan communications team, we're happy to help:

rebuildinfo@fultonhogan.com
0800 277 34 34
www.strongerchristchurch.govt.nz



As a close neighbour to the Fulton Hogan work site we would like to invite the residents on Beach Road, Ascot Avenue and Frosts Road to:

- Come and view the progress on Pump station 128, it is a rather big hole.
- Find out more information by talking to the engineers.
- Bring your camera as there are plenty of photo opportunities.

If you are unable to make it on the day and know someone who may be interested please pass on this invitation.

Children are more than welcome, but, although the site will be inactive, it is still a construction site so please be responsible for your children.

Left: An example of an invitation placed in letter boxes in the local community. Note the community focus (being “neighbours”) and highlighting it as an event for families (“children are more than welcome”).



Rebuilding Infrastructure

Programme funded by:




Opawa / Heathcote bridge, Brougham St, closure

CLOSED THIS WEEKEND, FRIDAY 6PM TO MONDAY 6 AM.

- Detour is Opawa Road, Aynsley Terrace, Garlands Road.
- This is the first of four weekend closures.
- The temporary bridge will be removed and pre-cast walls and approaches installed.
- Thanks to drivers for taking it slowly on the detour.

COME AND HAVE A CLOSER LOOK

Three areas with major SCIRT projects are opening their doors to the public next weekend, **SATURDAY, 30 NOVEMBER**. Work is ongoing.

Colombo St historic bridge repairs (near the Town Hall)

- **Morning, 10am – 12pm.** Free parking in the empty lot on Kilmore St near the bridge. You will be escorted onsite from Cambridge Terrace.

Bridge of Remembrance and Triumphal Arch

- **Morning, 10am – 12pm.** Metered parks in Cashel and Lichfield Streets and Re-Start Mall. SCIRT's Downer team will meet you on the Oxford Terrace side of the bridge, facing Re-Start.

Anzac Drive/Travis/Frosts Road roundabout & Frosts Road reconstruction

- **Afternoon, 1pm - 3pm.** Parking is available in the QEII area, meet on grass area adjacent to Atlantis Drive (off Waygreen and Wattle).

Email Info@scirt.co.nz or phone 941 8899 | Twitter @SCIRT_info #scirttraffic | Check www.transportforchristchurch.govt.nz | Catch a bus www.motinfo.co.nz or 366 8855 | Maps and works in your area www.strongerchristchurch.govt.nz













Left: An example of a newspaper advertisement promoting a site visit information day. Note the use of SCIRT staff photos to encourage the public to feel welcomed and see SCIRT as ‘real’ and ‘accessible’ - which are part of SCIRT’s vision statement.

Site visit information days—continued

Avondale Bridge Repairs and traffic management

The earthquakes caused significant damage to the Avondale Bridge.

Repairs will be undertaken by SCIRT contractor McConnell Dowell. This work will require the closure of the bridge from 14 January 2013 to August 2013.

This flier details the damage to the bridge, the repair strategy, the construction process and timeframes as well as the impact on the local community and road users.



Come to our Open Day at the Avondale Bridge.

An Open Day at Avondale Bridge will be held on **Saturday 24 November 2012 between 10am and 2pm.**

Team members from SCIRT will be there to answer any questions you may have about the project.

In the case of wet weather, please go to All Saints Church 305 New Brighton Road, Burwood.

Email: info@scirt.co.nz
www.strongarchristchurch.govt.nz



Visit our website and sign up to receive our e-newsletter for the latest information. Follow us on Twitter @SCIRT_info



Programme funded by



Left: An example of using a work notice to include an invitation to a site visit information day. Work notices* are typically printed and distributed through neighbourhood letter boxes.

(*See 'work notices')

Rebuilding earthquake damaged roads,
water, wastewater and storm water pipes.

Site visit information days—continued

REBUILDING THE GAYHURST ROAD BRIDGE

It's the end of an era for the Gayhurst Road Bridge.

The 60-year-old structure is being demolished and rebuilt after suffering irreparable damage in the Christchurch earthquakes. This work is expected to take about 14 months.

The bridge will be demolished in three stages. The centre of the bridge will be deconstructed first, then the northern and southern side.

A 150 tonne crane will assist with this process.

Work rebuilding the bridge will also start at the centre of the bridge structure and work its way out.

The road approaching the bridge will also be reconstructed.

1880s

The Dallington Bridge was built. It was the predecessor of the Gayhurst Road Bridge.

1954

The Gayhurst Road Bridge was built.

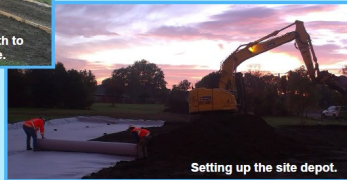
NOW

If you would like to receive email updates about the rebuild of the Gayhurst Road Bridge, email us at Christchurch.comms@macdow.co.nz and put 'Gayhurst Road Bridge' in the subject line.



Construction of a temporary footpath to connect to the temporary footbridge.

A temporary footpath and footbridge will provide pedestrian and cyclist access while the bridge is being demolished and rebuilt. Access will be via Rupert Place, on the northern side, and on Avonside Drive, between Gloucester and Ngarimu streets, on the southern side.



Setting up the site depot.



The Gayhurst Road Bridge before the quakes.



Programme funded by

Christchurch City Council

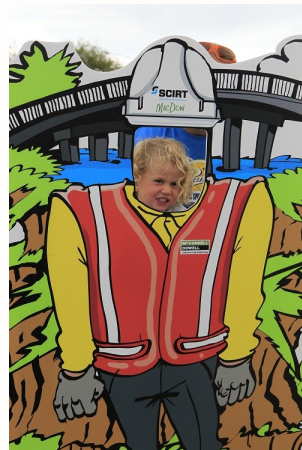
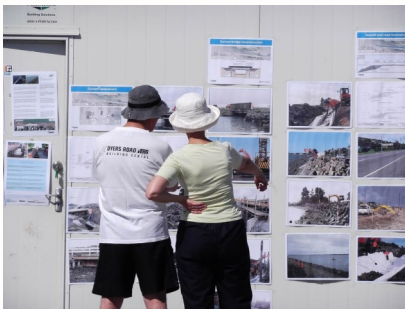
New Zealand Government



If you have any questions about this project, call the McConnell Dowell Infrastructure Rebuild Team on 0508 718 719 between 8:30am and 5pm, Monday to Friday. Emergency calls will be diverted outside these hours.

Left: An example of a poster for display at a site visit information day. Sharing the history of the bridge helps demonstrate SCIRT's awareness of the importance of this infrastructure to the community.

The poster also overviews what will be happening during the project, what the local community should expect in terms of detours, disruptions and timelines. It also encourages the community to contact the SCIRT Delivery Team with any queries.



Photos: Site visit information days are typically family-focused to encourage local residents to bring their children to see the work site and equipment up close. This also provides SCIRT with an opportunity to reinforce critical safety messages to help keep curious local children safe around any work sites which could be in their neighbourhood for many months.

Adults also get a chance to meet and get to know the staff working in their area and ask technical and construction questions around repair methods, timeframes, and why things are done the way they are.