

Lessons learned from one of New Zealand's most challenging civil engineering projects: rebuilding the earthquake damaged pipes, roads, bridges and retaining walls in the city of Christchurch 2011 - 2016.

Five easy steps A5 card

Story: Business Support Programme

Theme: Communications and Community

A tool, in the form of an A5 card, given to workshop and toolbox participants, outlining five easy steps to minimise the impact of roadworks on businesses.

This document has been provided as an example of a tool that might be useful for other organisations undertaking complex disaster recovery or infrastructure rebuild programmes.

For more information about this document, visit www.scirtlearninglegacy.org.nz



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Five easy ways to minimise impact on businesses

- 1 Look for businesses - they aren't always where you expect
- 2 Provide as much access to businesses as possible
- 3 Make sure access to businesses is clearly sign-posted
- 4 Talk to business owners about changes that affect them
- 5 Get your timing right - set up your TM right before work starts on site

 Each day traffic management is in place can mean reduced income for business owners; especially if the work site impacts on customer parking or makes access to their business more difficult.

If in doubt, direct business owners to your communication team

Contact the SCIRT communication team

Thanks for taking care of businesses near your site. If a business owner wants more information about SCIRT works, refer them to your communication team.



0800 632 889 or scirt@citycare.co.nz



0800 400 310 or eqinfo@downer.co.nz



0800 444 919 or cirinfo@fcc.co.nz



0800 277 3434 or rebuildinfo@fultonhogan.com



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